

Additional conditions

1. Delivery times

Repairs: approx. 2 - 5 weeks*
 Sales and exchanges: in stock: 1 - 5 work days
 not in stock: to be determined

*UNIS Group does its utmost to carry out repairs within the period specified.
 However, the delivery times are always subject to the availability of the required materials.

2. Warranty

The warranty conditions are included in the UNIS Group General Terms and Conditions.

3. Emergency rates

Repairs

During office hours (Mon. - Fri. 7.30 - 17.00)	Repair cost + 25%	Emergency fee € 300,- per item
Weekday evenings (Mon. - Thurs. 17.00 - 7.30 and Fri. 17.00 - 22.00)	Repair cost + 35%	Emergency fee € 400,- per item
During the weekend (Fri. 22.00 - Mon. 7.30)	Repair cost + 50%	Emergency fee € 500,- per item

Sales and exchanges

Shipment during office hours (Mon. - Fri. 07.30 - 17.00)	Emergency fee € 300,- per item
Shipment during weekday evenings (Mon. - Thurs. 17.00 - 7.30 and Fri. 17.00 - 22.00)	Emergency fee € 400,- per item
Shipment during the weekend (Fri. 22.00 - Mon. 7.30)	Emergency fee € 500,- per item

In case of urgency, ask your contact for the possibilities.

Transport costs for emergency deliveries are to be paid by the customer.

4. General Terms and Conditions

The UNIS Group General Terms and Conditions apply to all offers, quotes, and agreements of UNIS Group unless expressly otherwise agreed. The UNIS Group General Terms and Conditions can be found at www.unisgroup.com/terms-conditions. The UNIS Group General Terms and Conditions include liability limitations and exclusions.

5. Miscellaneous

When carrying out repairs or conducting tests, software and/or data on the electronics provided may be lost or damaged. UNIS Group cannot be held liable for this.

Shipping outside the EU: EXW on delivery address.